



Modern Cooperative Telephone Co. 502 Broadway St South English, Iowa 52335 319-667-2375

## CPNI – CUSTOMER PRIVACY INFORMATION

The FCC has implemented new rules to protect the privacy of information contained in your telephone account with Modern Cooperative Telephone Company. The new rules allow us to discuss account information with the person(s) listed on the account. Also, we must be able to authenticate that person and will do that by asking a specific question to which you have previously provided us the answer.

Although we have always treated your account information with confidentiality, please help us in our effort to further ensure that we protect the information, by completing the following:

Question for authentication: **In what city were you born?** \_\_\_\_\_

If your account is listed only in your name, you might want to consider adding another name, if appropriate, e.g., a spouse or a roommate. If you are a parent or individual that relies on someone else to discuss account changes, payments or anything else with our company, you will need to have that person's name added to your account. The name does not need to be added to the billing name but can be added to our records as an authorized person for discussing information and making changes to your account.

\_\_\_\_\_ No, do not want to add any additional authorized contacts to my account.

\_\_\_\_\_ Yes, I would like to add the following as authorized contacts for my account:

\_\_\_\_\_

Account Telephone Number(s): \_\_\_\_\_

Authorized by: \_\_\_\_\_

(Signature of person currently listed on account)

Date. \_\_\_\_\_

Please return this completed form to:

Modern Cooperative Telephone Co.

502 Broadway St., PO Box 158

South English, IA 52335

[mctcfone@netins.net](mailto:mctcfone@netins.net)